AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS [] Wireless []ILEC [] CLEC **回 IXC** TYPE: CERTIFICATED COMPANY INFORMATION VALUE-ADDED COMMUNICATIONS, INC. FEIN/SSN Company Name 703-955-3915 VALUE-ADDED COMMUNICATIONS, INC. Telephone # Dba/fka 12021 SUNSET HILLS ROAD, SUITE 100 Mailing Address RESTON, VA 20190 City, State, Zip Code 12021 SUNSET HILLS ROAD, SUITE 100 **Business Location FAIRFAX** RESTON, VA 20190 County City, State, Zip Code REGISTERED AGENT INFORMATION Registered Agent: INCORP SERVICES INC. Mailing Address: 317 Ruth Visa City, State, Zip Code: Lexington, SC 29073 Pursuant to the Commission's rules and regulations, print or type company contact for the following areas: SAME AS ABOVE **BRIAN HACKETT** A. General Manager (Include address if different than above.) bhackett@gtl.net 703-435-0980 703-955-3910 E-mail Address Facsimile Number Telephone Number SAME AS ABOVE KATHI TARKIR Customer Relations /Complaints Representative (Include address if different than above.) В. ktarkir@gtl.net 703-435-0980 703-955-3910 E-mail Address Facsimile Number Telephone Number SAME AS ABOVE KATHI TARKIR (Include address if different than above.) Customer Relations/Complaints Representative for Escalated Complaints C1. ktarkir@gtl.net / 703-435-0980 703-955-3910 E-mail Address Facsimile Number Telephone Number 1-800-786-8521 C2. **Customer Contact (Toll Free Number) Customer Support** Engineering Operations (Include address if different than above.) D. info@vaci.com 703-435-0980 1-800-786-8521 E-mail Address Facsimile Number Telephone Number **Customer Support** E. Test and Repair (Include address if different than above.) info@vaci.com

703-435-0980

Facsimile Number

E-mail Address

1-800-786-8521

Telephone Number

F.	Customer Support			
	Emergencies (During non-office hours)			
	1-800-786-8521 / 703-435-0980		info@vaci.com	
	Telephone Number Facsimile Number		E-mail Address	
In add	ition, please provide the following company contact infor	mation	to assist in proper routing of correspon	dence and invoices:
G.	SUSAN COCKERHAM SAME AS ABOVE			
	Regulatory Officer (Include address if different than ab	ove.)		
	678-672-2837 / 678-672-2830		scockerham@fastekteam.ce	om
	Telephone Number Facsimile Number		E-mail Address	
Н.	SUSAN COCKERHAM SAME AS	3 ABC	DVE	
	Dual Party Mailings (Name) 12021 SUNSET HILLS ROAD, SUITE 100 RESTON, VA 20190			
	Malling Address 678-672-2837 / 678-672-2830		scockerham@fastekteam.c	om
	Telephone Number Facsimile Number		E-mail Address	
	NOT APPLICABLE		_ ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
1.	Interim LEC Fund Mailings (Name)			
	NOT APPLICABLE			
	Mailing Address NOT APPLICABLE /	1		
	Telephone Number Facsimile Number		E-mail Address	
J.	SUSAN COCKERHAM SAME AS	3 ABC	OVE	
	Universal Service Fund Mailings (Name)			
	12021 SUNSET HILLS ROAD, SUITE 100 RESTON, VA 20190			
	Mailing Address / 678-672-2830)	scockerham@fastekteam.c	om
	Telephone Number Facsimile Number		E-mail Address	
K.	SUSAN COCKERHAM SAME AS ABOVE			
	Gross Receipts Mailings (Name)			
	12021 SUNSET HILLS ROAD, SUITE 100 RESTON, VA 20190			
	Mailing Address 678-672-2837 / 678-672-2830) /	scockerham@fastekteam.c	om
	Telephone Number Facsimile Number		E-mail Address	
L.	NOT APPLICABLE			
	Lifeline Mailings (Name)			
	NOT APPLICABLE			
	Mailing Address NOT APPLICABLE /	I		
	Telephone Number Facsimile Number	····	E-mail Address	
	_		0	
	Susan Cockerhan	· · · · · · ·		2 ham
	This form was completed by (print name)		Signature	
	Attorney In Fact		April 18, 2012	
	Title		Date	
	RETURN COMPLETED FORM TO:			:
	Public Service Commission of SC		Office of Regulatory Staff	:
	Clerk's Office		Attn: Jeanne Gordon 1401 Main Street, Suite 900	
	Post Office Drawer 11649 Columbia, South Carolina 29211		Columbia, South Carolina 29201	(Rev. PSC 11/2010